

Cricklade Surgery Newsletter



NEW MEMBERS OF STAFF

We would like to introduce and welcome Kirstin to our Reception and Dispensary team.



As the colder months approach, it's more important than ever to protect yourself and your loved ones from seasonal illnesses. Our annual Flu and COVID-19 vaccination clinics will be running throughout the autumn to help keep our community safe and healthy. Invitations have now been sent out for this year's flu and COVID-19 vaccination clinics.

Our dedicated flu clinics will take place on:

- **Saturday 11th October 2025**
- **Saturday 18th October 2025**

If you're unable to attend on those dates, mop-up and ad hoc appointments will be available during the week.

Joint flu and COVID-19 appointments are also available on weekdays in selected clinics.

Please note: these clinics are currently **only available to patients who have received an invitation**. If you've received an invite but are having difficulty booking online, please call reception and our team will assist you.

If you believe you're eligible but haven't received an invite, please contact reception to check.

Let's stay well together this autumn.



CARERS AND YOUNG CARERS



Do you look after someone who is ill, frail, disabled or mentally ill? If so, you are a carer.

We are interested in identifying carers, especially those people who may be caring without help or support.

We support Young Carers – Do you know anyone or are you under the age of 18 caring for any of the above?

Please contact Reception to register as a carer or a young carer.



NHS APP

If you need access to your medical records to view results, letters, medication or appointment information, please sign up using the following link. <https://www.nhs.uk/nhs-app/>



PATIENT PARTICIPATION GROUP



As a surgery we appreciate any feedback, and we ask for this in so many ways.

One way is in form of a group!

If you were to be a part of this, you would receive this newsletter along with a small questionnaire a couple of times a year.

We would like to hear from our patients in and around Cricklade.

Please call Reception to sign up today!



CANCELLATION OF APPOINTMENTS



Over the last few months, there has been a considerable increase in cancelled appointments at short notice. In June we had 17 patients that did not turn up, in July we had 23 and 28 in August.

Please make every effort to attend all appointments as we are unable to offer those to other patients.

If you do need to cancel an appointment, please give 24 hours' notice.